

# Questions for August 25, 2020 Board Meeting

From Gaye Hobbs

**Q. A new resident offered this suggestion to me and I'm passing it along to the Board. Can we, once a year, offer a copy of the resident directory to anyone who would like one for \$5-10/copy? The amount would depend on the cost to print, and of course any monies the subdivision may make per copy. A possible money-making endeavor, that also benefits residents. I've encountered so many folks that do not use our website but want a telephone directory. Go figure!**

**A. Mike Miller responded that we will offer to print a resident's directory for ten cents per page, twenty cents for a double sided copy.**

**Q. The Board has been reprioritizing rules for wearing masks. It seems as though you issue new directives, but no one follows up on them. Last week (week of 8-10) at the exercise class, there were 18 women in attendance AND NO ONE WAS WEARING A MASK. They all wore a mask into the building, then took off their masks for the class. This was told to me by a friend who took the class. Why can't a Board member check up on the 1 or 2 activities that occur at the club for mask and number of people in attendance violations? If you cannot do this, I believe the Bunko groups should be able to have our meetings with all of the precautions we take.**

**A. Mary Scoggins responded: Masks are not required for any type of exercise class. They are required for entering/exiting the clubhouse. Social distancing is required.**

Checking the records, there was no class with 18 people in attendance.

The teacher for the line dancing class asked for the participants to wear masks. This is their prerogative.

**Q. A Bunko group asked to use the Ballroom. We would be more than 6 feet apart with the 3 tables reconfigured. We would all be wearing masks and would sanitize the tables before, after each set, and at the end of the game. We were turned down, and I would like to know why, taking into consideration that 18 women are exercising without masks on.**

**A. Mary Scoggins responded: 18 women were not in here. Dice games, cards, dominos, etc. include the touching of tables, chairs, cards, dominos. The clubhouse furnishings cannot be properly**

sanitized after each use not can the instruments used to play the games. The BOD is continually monitoring the situation and as soon as it is safe, we will resume the normal schedule.

**Q. My next question is does anyone clean the gym equipment off at night or first thing in the morning? Considering the fact that so many people are oblivious to the rules, maybe a large sign stating that the equipment must be cleaned when they are finished, or they will not be permitted to use the gym.**

A. Mary Scoggins responded: The equipment is cleaned daily

**Q. Next question is why aren't the mask rules being enforced at the pickleball games? The spectators sit in chairs side by side and no one wears a mask. (this was told to me by 3 friends who attend the games).**

A. Mary Scoggins responded: Pickleball is an outside activity. Masks are not required for any of the outside activities. That is up to individuals, just like masks are not required to go swimming.

**Q. My last question relates to the Board's concern over resident's moldy dirty driveways and sidewalks. Have you taken the time to get bids on what it would cost per street, per hour, per piece of machinery??? I'm sure you all have time to burn, as they say, so please don't suggest the residents form a committee to look into such costs. I did a street by street drive through, and believe me the streets are filthier than most driveways are after 15 years of never being cleaned. Give us some sort of a quote to either silence the majority, or have some residents take it onto themselves to have it done on their street.**

A. Jim Cherry responded: Taking care of driveways and sidewalks – as clearly stated in the governing documents – is a homeowner responsibility.

In some areas there have some mud and sand accumulation, mostly from French drains residents have in their yards. We plan to investigate renewing the service that used to do our sweep brushing. We will try to get this on the budget for next year.

**From Bill and Gerrie Green**

**Q. We would like to see a committee or other appropriate venue collect evaluations from a cross section of residents regarding their experience with Windsor Lakes Lawn Service. Does the Board think we can gather information and use this information as a basis for renewing the contract?**

A. Mary Scoggins responded: The BOD will be reviewing the contract with Windsor Lakes Lawn Service and will be establishing an evaluation procedure at the appropriate time. Five months are remaining on the current contract.

**Q. We have heard that when a resident has a question, problem, or concern with front yard or common ground maintenance that we no longer contact Luis. We are now to contact Jim Cherry. Is that true? What is the procedure?**

A. Jim Cherry responded: No, it is not true. Do not call me with every little thing that goes on with the lawn management. The proper procedure: if you have an issue, question, or problem, whatever, with Luis, call or text Luis during working hours 7 AM to 4PM. After hour text messages will not be responded to until the next day. If you continue to have a problem that has not been resolved, then please call or email me.

**From Theresa Davidson**

**Q. Now that the hogs have been captured, is there a reason that the flowers at the clubhouse and entrances are not being maintained?**

A. Mary Scoggins responded: The flowers are being watered. At the very front of the entrance, in an attempt to get color, Luis planted flowers, which was late in the season. With near 100-degree temperatures, and in the sun all day long, which caused them to look as they do. In the next week or two fall planting will begin.